

### **Confidentiality**

Your conversations will always be treated as confidential.

Chaplains are bound by the Privacy Act 1993, as well as their code of ethics.

### About hospital chaplaincy

The Chaplaincy Service at Taranaki Base and Hawera Hospital is provided through the Interchurch Council for Hospital Chaplaincy Aotearoa New Zealand.

www.ichc.org.nz



The Interchurch Council for Hospital Chaplaincy
Te Kaunihera Whakawhanaunga o nga Minita Hohipera, Hauora

#### Your chaplaincy team

If you or a family member would like a visit from a chaplain while in hospital please just ask a staff member.

The Ecumenical chaplain and Catholic chaplain can also be contacted by phoning 06 753 6139, extension 7968.

We also have a team of trained chaplaincy assistants, who visit patients on the wards on a regular roster. Local Ministers can be contacted to visit if you would prefer.

Your nurse can contact chaplains on your behalf. Please don't hesitate to ask at any time; day or night.

Our chaplains are able to refer you to chaplains at any hospital to which you are transferred.

Taranaki District Health Board Private Bag 2016 New Plymouth Phone: 06 753 6139

Fax: 06 753 7770

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## **Chaplaincy Service**

Taranaki Base and Hawera hospitals



While others look after how you are, we look after who you are

TDHB 09-2019

# What our Chaplaincy Service offers at Taranaki Base and Hawera hospitals

No one chooses to need hospital treatment so we recognise that coming into hospital can cause people to feel anxious and sometimes lonely.

We are here to offer pastoral and spiritual care to patients, their families and those working in the hospital community.

Our service is to all members of the community, whether they have a faith system or not. We do this with cultural sensitivity and maybe the biggest thing we offer is friendship, a smile and a listening ear.

Please do not hesitate to ask for our support at anytime during your stay and we will come to you.

Communion is available throughout the week at your bedside when requested.

If you need a chaplain urgently in a time of crisis or concern a staff member can contact us 24 hours, seven days a week. Staff know they can contact the chaplains by pager, telephone or through the hospital switchboard.





## The Chapel at Taranaki Base Hospital

The Chapel of the Good Shepherd is located on level two at Base Hospital, on the same corridor as Outpatients and Maternity as you head away from the main wards.

It is open 24 hours a day and is available for you to visit, reflect, pray and relax in a quiet environment.

Patients, whānau, relatives, friends and staff are welcome to visit the chapel when they wish. We just ask you respect other users of the Chapel. If you wish to use the Chapel for something special please contact a chaplain.

## Chapel Services at Taranaki Base Hospital

#### **Worship & Communion**

Every Sunday, 11.00am - 11.30am.

#### **Catholic Mass**

Every first Saturday of the month at 11.00am.

## Getting to a Chapel Service at Taranaki Base Hospital

Everyone is welcome to attend the service including your friends and family. Even if you are not in the habit of regular church attendance you are still most welcome to join us.

You can come in your bed, a wheelchair or walk (if you are up to it).