

8 April 2022

Dear [REDACTED]

Re: Official Information Act

I am responding on behalf of Taranaki District Health Board (DHB) to your OIA request of 9 March 2022, which was transferred to Taranaki DHB on 29 March 2022 by the Ministry of Health. You have requested the following information:

The number of times NZ Sign Language Interpreters were booked (Successful and Unsuccessful) for Dr appointments in each DHB each week over the period of 1 year Feb 2021 to Feb 2022?

Would it have the type of Dr appointments by medical field or location (e.g. hospital or general practice) appointments that used NZSL Interpreters?

Please note, our response is only for the Hospital and Specialist Services of the DHB. We cannot respond on behalf of the primary care sector (general practice).

Taranaki DHB rely on services from Deaf Aotearoa and Ezispeak for patients requiring access to interpreting services when attending hospital appointments and clinical services. The data requested above is not collected in our electronic systems.

Kind regards



Katy Sheffield
Chief Operating Officer (acting)