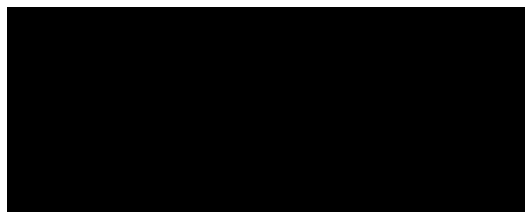


14 January 2022



Dear 

**Re: Official Information Act**

I am responding on behalf of Taranaki District Health Board (DHB) to your OIA request of 7 December 2021. You have requested a response to the following information and also enclosed a spreadsheet for completion. Please accept our sincerest apologies for the delay in returning this OIA response to you in the appropriate time frame.

- *The number of incidents related to nurses, midwives and health care assistants being abused, harassed or physically assaulted/ attacked at their workplace since 1 Jan 2017 to date, broken down by location and calendar year.*

This information can be seen in the table under the *Appendix*.

- *Brief description of the incidents and what the incidents related to e.g. verbal abuse, physical assault, sexual assault, physical threat or otherwise*

This information can be seen in the table under the *Appendix*.

Please note: Some of the 'Type' categories were not completed in our electronic online incident and risk management solution (Datix), and therefore show as (blank) in the table. As this would require a manual update after discussion with staff involved, it is not possible to be able to complete this manual process within the OIA timeframe.

- *How many 'code orange'\* events that occurred? Brief description of the events*

Taranaki DHB does not use 'code orange' reporting.

- *Where did the incidents happen? e.g. the emergency department, mental health/addictions, obstetrics?*

This information can be seen in the table under the *Appendix*.

*Continued...*

- *How many incidents were notified to WorkSafe?*

No incidents.

- *How many incidents required police interventions e.g. Police report, statements from DHB employees?*

60 incidents.

Please note: due to the nature of our different reporting systems we are unable to easily provide specifics regarding the location linked to these incidents without a highly manual process.

- *How many incidents required an ACC claim?*

33 incidents.

- *How many incidents resulted in working days lost? And if so, how many?*

<b>Year</b>	<b>Number of Incidents resulting in working days lost</b>	<b>Number of Working Days Lost</b>
2017	1	48
2018	5	26.5
2019	3	41.25
2020	2	3.5
2021	3	18

With regards to the spreadsheet you have provided, this has been completed to the best of our ability, but we have been unable to complete all of the incident documentation as that would require a labour-intensive manual process. The spreadsheet is enclosed.

I trust the above information answers your OIA request.

Kind regards



Katy Sheffield  
**Chief Operating Officer (acting)**

Enc.

## Appendix

Location / Type	2017	2018	2019	2020	2021	Grand Total
<b>TDHB Alcohol &amp; Drug Svces</b>	<b>1</b>				<b>3</b>	<b>4</b>
Physical contact (actual assault)	1					1
Physical threat (no contact)					2	2
Possession of Weapon(s) (blank)					1	1
<b>TDHB ART Team</b>			<b>1</b>			<b>1</b>
Verbal Abuse			1			1
<b>TDHB Audiology</b>				<b>1</b>		<b>1</b>
Physical contact (actual assault)				1		1
<b>TDHB Base Dental</b>		<b>1</b>	<b>1</b>		<b>1</b>	<b>3</b>
Physical contact (actual assault)		1				1
Physical threat (no contact)			1			1
Verbal abuse with racial content					1	1
<b>TDHB Booking Office</b>				<b>5</b>		<b>5</b>
Psychological abuse (bullying and harassment)				1		1
Verbal Abuse				4		4
<b>TDHB CACC - Child &amp; Adolescent Centre</b>	<b>1</b>			<b>1</b>		<b>2</b>
Verbal Abuse	1			1		2
<b>TDHB Call Centre</b>				<b>1</b>		<b>1</b>
Verbal Abuse				1		1
<b>TDHB Cardiology Clinic</b>			<b>1</b>			<b>1</b>
Physical contact (actual assault)			1			1
<b>TDHB Child/Youth Mental Health</b>	<b>1</b>			<b>1</b>		<b>2</b>
Physical contact (actual assault)				1		1
Verbal Abuse	1					1
<b>TDHB Clinical Governance Support</b>		<b>1</b>	<b>1</b>	<b>6</b>		<b>8</b>
Physical contact (actual assault)				1		1
Psychological abuse (bullying and harassment)		1				1
Verbal Abuse (blank)			1	5		6
<b>TDHB Communication Group</b>				<b>1</b>		<b>1</b>
Verbal Abuse				1		1
<b>TDHB Community Oral Health</b>		<b>1</b>		<b>3</b>	<b>4</b>	<b>8</b>
Verbal Abuse		1		3	4	8
<b>TDHB COVID</b>				<b>1</b>		<b>1</b>
Verbal Abuse				1		1
<b>TDHB COVID Testing</b>					<b>2</b>	<b>2</b>
Verbal Abuse					2	2
<b>TDHB Covid-19 Vaccinations</b>					<b>4</b>	<b>4</b>
Physical threat (no contact)					1	1
Psychological abuse (bullying and harassment)					1	1
Verbal Abuse (blank)					2	2

Location / Type	2017	2018	2019	2020	2021	Grand Total
<b>TDHB Dental Surgeons</b>					<b>1</b>	<b>1</b>
Physical contact (actual assault)					1	1
<b>TDHB Emergency Department (ED)</b>	<b>13</b>	<b>21</b>	<b>12</b>	<b>19</b>	<b>10</b>	<b>75</b>
Physical contact (actual assault)	3	4	2	8	6	23
Physical threat (no contact)	5	4	4	5	1	19
Psychological abuse (bullying and harassment)			1	1		2
Sexual (including harassment and indecent exposure)		1				1
Verbal Abuse	4	11	4	5	2	26
Verbal abuse with disability content		1	1			2
Verbal abuse with racial content	1				1	2
(blank)						
<b>TDHB Emergency Management</b>					<b>2</b>	<b>2</b>
Verbal Abuse					2	2
<b>TDHB Endoscopy</b>				<b>1</b>		<b>1</b>
Verbal Abuse				1		1
<b>TDHB Engineering Mtce</b>			<b>1</b>		<b>2</b>	<b>3</b>
Physical threat (no contact)			1			1
Verbal Abuse					2	2
<b>TDHB Fulford Radiology Services</b>			<b>1</b>			<b>1</b>
Verbal Abuse			1			1
<b>TDHB Hawera Acute Services</b>	<b>6</b>	<b>5</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>30</b>
Physical contact (actual assault)	2	1	1	2	3	9
Physical threat (no contact)	1	1	3			5
Sexual (including harassment and indecent exposure)				1		1
Verbal Abuse	3	3	2	2	3	13
Verbal abuse with racial content			2			2
(blank)						
<b>TDHB Hawera District Nursing</b>	<b>2</b>		<b>2</b>			<b>4</b>
Physical contact (actual assault)			1			1
Sexual (including harassment and indecent exposure)	1					1
Verbal Abuse	1		1			2
<b>TDHB Hawera Hauora Practice</b>					<b>2</b>	<b>2</b>
Physical threat (no contact)					2	2
<b>TDHB Hawera Maternity</b>						
(blank)						
<b>TDHB Health &amp; Safety</b>				<b>1</b>	<b>1</b>	<b>2</b>
Physical threat (no contact)				1		1
Verbal abuse with racial content					1	1
<b>TDHB Hospital Services Management</b>					<b>1</b>	<b>1</b>
Verbal Abuse					1	1
(blank)						
<b>TDHB ICU</b>	<b>1</b>		<b>3</b>	<b>8</b>	<b>7</b>	<b>19</b>
Physical contact (actual assault)			2	7	3	12
Physical threat (no contact)					2	2
Sexual (including harassment and indecent exposure)				1		1
Verbal Abuse	1		1		1	3
Verbal abuse with gender content					1	1
(blank)						

Location / Type	2017	2018	2019	2020	2021	Grand Total
<b>TDHB LabCare Pathology Service</b>				1	1	2
Physical contact (actual assault)				1		1
Verbal Abuse					1	1
<b>TDHB Maternity</b>	3	2	2	1		8
Physical contact (actual assault)	1					1
Physical threat (no contact)			1	1		2
Psychological abuse (bullying and harassment)		1				1
Verbal Abuse	2	1	1			4
(blank)						
<b>TDHB Maternity and Child Management</b>			1			1
Verbal Abuse			1			1
<b>TDHB Mental Health Admin &amp; Advisors</b>				1		1
Physical threat (no contact)				1		1
<b>TDHB Mental Health Management</b>		1		1		2
Physical threat (no contact)		1				1
Verbal Abuse				1		1
(blank)						
<b>TDHB Mental Health Team</b>	3	5	8	11	7	34
Physical contact (actual assault)		1	1	2	2	6
Physical threat (no contact)	1	3	3	2	1	10
Psychological abuse (bullying and harassment)		1				1
Verbal					1	1
Verbal Abuse	2		3	7	3	15
Verbal abuse with disability content			1			1
(blank)						
<b>TDHB MH Acute Intervention Service</b>	5	3	3	6	1	18
Physical contact (actual assault)	1					1
Physical threat (no contact)				2		2
Psychological abuse (bullying and harassment)		1		1		2
Verbal Abuse	4	2	3	3	1	13
(blank)						
<b>TDHB Neonatal Ward</b>	1	1				2
Verbal Abuse	1	1				2
(blank)						
<b>TDHB Nursing Director</b>						
(blank)						
<b>TDHB Nursing Resource</b>			1	1		2
Verbal Abuse			1	1		2
<b>TDHB Occupational Therapy</b>	1		1		1	3
Physical threat (no contact)					1	1
Verbal Abuse	1		1			2
<b>TDHB Oncology, Haematology &amp; Medical OPD</b>			1		1	2
Verbal Abuse			1		1	2
(blank)						

Location / Type	2017	2018	2019	2020	2021	Grand Total
<b>TDHB OPD</b>	<b>1</b>		<b>1</b>	<b>1</b>		<b>3</b>
Verbal Abuse (blank)	1		1	1		3
<b>TDHB OPHRS Outpatients</b>		<b>1</b>				<b>1</b>
Physical contact (actual assault)		1				1
<b>TDHB Orderly Services</b>		<b>1</b>				<b>1</b>
Physical contact (actual assault)		1				1
<b>TDHB Orthopaedics</b>		<b>1</b>		<b>1</b>	<b>2</b>	<b>4</b>
Physical contact (actual assault)		1		1		2
Verbal Abuse					1	1
Verbal abuse with racial content					1	1
<b>TDHB PACU 2</b>			<b>5</b>		<b>2</b>	<b>7</b>
Physical contact (actual assault)			2			2
Verbal Abuse (blank)			3		2	5
<b>TDHB Pharmacy</b>		<b>1</b>				<b>1</b>
Verbal Abuse		1				1
<b>TDHB Physiotherapy</b>				<b>1</b>	<b>1</b>	<b>2</b>
Psychological abuse (bullying and harassment)				1		1
Verbal Abuse					1	1
<b>TDHB Psychiatric Service</b>			<b>1</b>			<b>1</b>
Physical threat (no contact)			1			1
<b>TDHB Psycho-Geriatric Comm. Svcs</b>				<b>3</b>		<b>3</b>
Verbal Abuse				3		3
<b>TDHB Public Health Regulatory Services</b>						
(blank)						
<b>TDHB Public Health Support Services</b>						
(blank)						
<b>TDHB Radiology</b>		<b>2</b>		<b>3</b>	<b>1</b>	<b>6</b>
Physical contact (actual assault)		1				1
Physical threat (no contact)		1				1
Psychological abuse (bullying and harassment)					1	1
Verbal Abuse				2		2
Verbal abuse with racial content				1		1
<b>TDHB Radiology Hawera</b>			<b>1</b>			<b>1</b>
Verbal Abuse			1			1
<b>TDHB Renal Unit</b>	<b>2</b>					<b>2</b>
Verbal Abuse	2					2
<b>TDHB Rural Hospital Medicine</b>			<b>2</b>			<b>2</b>
Physical threat (no contact)			1			1
Verbal Abuse			1			1
<b>TDHB Social Workers</b>						
(blank)						
<b>TDHB South Mental Health Team</b>			<b>7</b>	<b>2</b>	<b>1</b>	<b>10</b>
Physical threat (no contact)					1	1
Verbal Abuse			7	2		9

Location / Type	2017	2018	2019	2020	2021	Grand Total
<b>TDHB Surgical District Nursing</b>	<b>1</b>					<b>1</b>
Verbal Abuse	1					1
<b>TDHB Te Puna Waiora</b>	<b>48</b>	<b>82</b>	<b>154</b>	<b>85</b>	<b>59</b>	<b>428</b>
Physical contact (actual assault)	34	35	65	42	23	199
Physical threat (no contact)	12	26	44	19	18	119
Psychological abuse (bullying and harassment)	1		3	2	1	7
Sexual (including harassment and indecent exposure)		1	1		2	4
Verbal Abuse	1	20	38	19	11	89
Verbal abuse with disability content			1			1
Verbal abuse with gender content					1	1
Verbal abuse with racial content			2	3	3	8
(blank)						
<b>TDHB Theatre Suite</b>		<b>4</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>7</b>
Physical contact (actual assault)		1	1			2
Physical threat (no contact)		3				3
Verbal Abuse				1		1
Verbal abuse with racial content					1	1
(blank)						
<b>TDHB Transit Lounge</b>					<b>1</b>	<b>1</b>
Physical threat (no contact)					1	1
<b>TDHB Ward 2A OPHRS</b>		<b>9</b>	<b>5</b>	<b>11</b>	<b>11</b>	<b>36</b>
Physical contact (actual assault)		8	5	10	9	32
Physical threat (no contact)		1				1
Sexual (including harassment and indecent exposure)					1	1
Verbal Abuse				1	1	2
(blank)						
<b>TDHB Ward 2B Paeds</b>		<b>1</b>	<b>2</b>		<b>2</b>	<b>5</b>
Physical contact (actual assault)					2	2
Verbal Abuse		1	2			3
<b>TDHB Ward 3A Surgical</b>	<b>6</b>	<b>3</b>	<b>1</b>	<b>11</b>	<b>6</b>	<b>27</b>
Physical contact (actual assault)	1		1	1	2	5
Physical threat (no contact)	2			2		4
Verbal Abuse	3	3		7	4	17
Verbal abuse with racial content				1		1
(blank)						
<b>TDHB Ward 3B Ortho</b>	<b>2</b>	<b>8</b>	<b>7</b>	<b>4</b>	<b>8</b>	<b>29</b>
Physical contact (actual assault)	1	6	2	1	2	12
Physical threat (no contact)	1		1	1	1	4
Verbal Abuse		2	3	2	5	12
Verbal abuse with racial content			1			1
(blank)						
<b>TDHB Ward 4A\4B</b>	<b>4</b>	<b>10</b>	<b>13</b>	<b>12</b>	<b>9</b>	<b>48</b>
Physical contact (actual assault)	4	6	11	11	4	36
Physical threat (no contact)		1			2	3
Psychological abuse (bullying and harassment)					1	1
Verbal Abuse		3	2	1	2	8
(blank)						
<b>Grand Total</b>	<b>102</b>	<b>164</b>	<b>248</b>	<b>211</b>	<b>161</b>	<b>886</b>