



## Intensive Care Unit / High Dependency Unit / Coronary Care Unit

### ■ ■ *Hospital cafeteria*

You are welcome to use the Hospital Cafeteria which is open between 6.30 am and 7.00 pm. Main meal times are:

Breakfast	7.00 am - 8.30 am
Lunch	11.00 am - 1.30 pm
Dinner	4.45 pm - 6.30 pm

### ■ ■ *Hospital shop hours*

Monday to Friday	7.30 am - 4.45 pm
Thursday	7.30 am - 5.00 pm

PATIENTS ARE REQUESTED NOT TO LEAVE THE UNIT.

If you have any questions, please talk to the nurse looking after your family/whanau or to the nurse manager.

ICU / HDU / CCU  
Level 4  
Taranaki Base Hospital  
David Street  
(06) 753 7777

Published: Communications Team  
Responsibility: Intensive Care Unit  
Date Published: April 2000  
Last Reviewed: February 2012  
Version: 3

TDHB 02-2012



Information for Patients

www.tdhb.org.nz





## ■ ■ *Vision*

We welcome you to our unit. As a team we will provide high quality specialised care, whilst maintaining an environment of dignity and respect for patients, whanau and staff.

## ■ ■ *Visiting times*

Visiting is for immediate family only. Only two visitors at a time. This is so the patient has time to rest and recuperate.

Between 12 pm and 2 pm we have a rest period for our patients and request that you do not visit between these hours.

Please be aware you may be asked to leave at any time. Please ask staff before bringing children into the Unit. Please do not visit patients in hospital if you have flu symptoms.

## ■ ■ *Patient's condition*

Due to the Privacy Act, limited information can be given over the telephone. One member of the family is to be nominated to act as the liaison between the staff and family. The rest of the family/whanau can contact this nominated member for more information and updates.

## ■ ■ *Doctors*

Appointments can be made to see Medical Staff if you desire. Please discuss this with nursing staff.

## ■ ■ *Chaplain & Maori Health*

The Hospital Chaplains and their assistants and the Maori Health Team are available daily to support you and your family/whanau with your spiritual and cultural needs.

## ■ ■ *Medications*

On admission, any patient medication needs to be given to the nursing staff to be reviewed. These can be taken home afterwards by family/whanau. **The patient IS NOT to take their own medication when in hospital as the nurse will administer this.**

## ■ ■ *Valuables*

We recommend that all valuables be sent home. Taranaki DHB accept no responsibility for loss of or damage to personal property.

## ■ ■ *Family/whanau waiting room*

A waiting room for visitors is available and is located outside ICU. Please keep this room tidy.

## ■ ■ *Cellphones*

Cellphones can be used in the hospital, but need to be two metres away from clinical equipment. Please encourage family and friends to use their cellphones to contact you.

## ■ ■ *Smoking*

We have a smoke free policy at Taranaki Base Hospital. Smoking cessation assistance is available to you if required. Please ask your nurse.

