

Whānau Ora Update for District Health Boards

Issue 16 – May 2013



ISPP Project Update

With the project team on board, things have been moving ahead at great pace for the Information System Procurement Project (ISPP).

The project team met with almost all of the 34 collectives during the second half of April in a series of workshops and went over each Collective's specific requirements in greater detail.

Based on these discussions, the project team has started compiling the final user requirements document. This will form the basis of the RFP document when we go to market in June.

Additionally, the project's steering group has now been established. Alongside representatives from the partner agencies (Ministry of Health, Ministry of Social Development and Te Puni Kōkiri), we also sought assistance from Dale Bramley (Chief

Executive for Whānau Ora) and Riki Niania (Chair, Tumu Whakarae) to identify someone to act as a DHB representative on the steering group. Marty Rogers was nominated for this role and has accepted the invitation to join the steering group.

The steering group held their first meeting on Tuesday 7 May.

The steering group's main role is to oversee and monitor the project's overall direction and progress – signing off completed milestones and communications, and ensuring the project can access the required resources.

The steering group will meet regularly throughout the life of the project.

We will keep you informed as this work continues.

Report on the Performance of General Practices in Whānau Ora Collectives

The Quarterly Performance Report for December 2012 is now available.

The report highlights performance data from general practices within Whānau Ora collectives. It provides data on indicators that link to major causes of morbidity and mortality for Māori, in line with the Whānau Ora Outcomes Framework developed by Te Puni Kōkiri.

The full report is available on the Ministry of Health website, www.health.govt.nz. Access it [here](#).

Highlights from this quarter include further increases in achievement for both the 'Smoking cessation advice' and 'Cardiovascular disease risk recorded' indicators (up 27% and 15% respectively). This is great progress against the

two most significant causes of premature death and disease among New Zealanders.

The report also indicated that – in areas such as diabetes reviews, flu vaccinations, smoking cessation advice – the results for general practices within Whānau Ora collectives continue to exceed the results of general practices within the overall national sample. This is made particularly striking by the fact that the proportion of high-needs patients enrolled with Whānau Ora general practices is 61 percent, compared to 26 percent in the national sample. The results continue to be very encouraging.

The [full report](#) provides more specific detail of performance against each individual indicator.

Meeting with South Island DHBs

On 22 April, the Director-General of Health, Kevin Woods, and Deputy Director-General, Māori Health, Teresa Wall, travelled to Christchurch to meet with the chief executives and chairs of DHBs in the Southern Region.

The meeting was a follow-up to the Minister's earlier visits to some DHBs and the conversation focused on Māori health plans, Whānau Ora implementation, and Pacific health initiatives and outcomes. Kevin and Teresa also took the opportunity to meet with Whānau Ora collectives, Te Waipounamu Whānau Ora Collective and Pacific Trust Canterbury while they were there.

The conversation with the DHB chairs and chief executives highlighted the purpose and importance of Whānau Ora and the reason for the introduction of Māori health plans.

'By the end of the discussion together, I felt there was a real shared sense of the importance of Whānau Ora as we work together towards creating a system that is much more responsive to the needs of whānau.

'It's about ensuring our system has the ability to work with whānau as a whole and support them to take ownership of their wellbeing and their collective aspirations – rather than simply treating individuals in isolation,' Teresa explains.

'As with anything, there are challenges to work out along the way – and as we address these issues it's also about ensuring the focus remains on the needs of whānau, rather than our needs as providers. Some great examples were shared and I think we all left feeling we have a genuine opportunity now to make some really significant improvements together,' adds Teresa.

Carole Heatly, Chief Executive of Southern DHB had similar reflections on the event.

'It was a really good opportunity to talk with Teresa and Kevin about the work we are doing and to more closely explore opportunities to work across organisational boundaries,' Carole explained.



From left to right: Gabrielle Baker (Māori Health Policy Manager, Ministry of Health), Teresa Wall (Deputy Director-General, Māori Health, Ministry of Health), Lisa Tumahai (Deputy Kaiwhakahaere, Te Runanga o Ngai Tahu), Robyn Wallace (Senior Contracts Manager, He Oranga Pounamu), Kevin Woods (Director-General of Health) and also from He Oranga Pounamu, working within Te Waipounamu Whānau Ora Collective: Maania Farrar (Waka Ora Programme Manager) and Donna Matahaere-Atariki (Kaiarahi/Chief Executive).

'Whānau Ora is about more than just health. It needs to encompass education, physical activity, emotional and mental wellbeing – it's about the whole person and the whole whānau and how we enable them to maintain wellbeing across every aspect of their lives,' Carole adds.

Carole went to describe some of the interesting work they are doing with Pacific communities in Invercargill, including a drop-in centre that was initially set up for health checks but now incorporates a range of other services the community needs.

'We have a great relationship with our collectives. We want to work together to help operate across those organisational boundaries. It's about providing the care and support people need in the way they need it, not just focusing on the single issue we deal with or the single service we provide,' Carole observes.

'It was great to talk with Kevin and Teresa and hear that the team at the Ministry shares a genuine desire to work across those organisational boundaries and achieve these outcomes. That was very encouraging.'

Chatham Islands Update

In a previous *Whānau Ora Update* we highlighted that the Ministry has agreed to fund a research report to support Hā o Te Ora o Wharekauri Trust Whānau Ora Collective on the Chatham Islands.

The report is being produced to support the implementation of the Trust's Whānau Ora service approach and will ensure residents have access to local whānau services that best meet their needs in this unique setting.

The Ministry has contracted Litmus (a social research company) to prepare two reports, a health and welfare needs assessment and a scoping report for a Wellness Day to be held on the Islands.

Litmus will visit the Chatham Islands for a week beginning 4 June to meet with service providers on the Islands. These include Hā o Te Ora o Wharekauri Trust, the health centre, Heartlands, Chatham Islands Council, local schools, the kōhanga reo and playcentre, the Police and other emergency services, Chatham Islands Enterprise Trust, Hokotehi Moriori Trust and local iwi. The



general manager for Hā o Te Ora o Wharekauri Trust will attend each of these discussions.

Pharmac will be working alongside Litmus to prepare the Wellness Day scoping report and is joining Litmus for some of their visit to the Island. Pharmac has extensive experience in holding similar health events and is keen to be involved.

Litmus is due to submit both reports by 30 June.

We will keep you informed as things progress.

